

Quantum Corporation

Privacy Policy

Quantum takes your privacy seriously. Please read the following to learn more about our privacy policy.

What This Privacy Policy Covers

This Privacy Policy describes how we treat the personal information of our employees as well as personal information that we receive from visitors of the websites of Quantum Corporation and its subsidiaries and affiliates (collectively “Quantum” or “we”), in connection with our products, services, support or marketing activities, or from representatives of our customers, suppliers, and other business partners. By visiting our sites or by using our products, services or support or by selling us products or services, you acknowledge and agree to be bound by the terms and conditions of this Privacy Policy. If you do not agree to the terms, please do not access our sites or use our products, services or support or sell us products or services.

Links to Non-Quantum Websites and Third Parties

Our sites may provide links to third-party websites for your convenience and information. If you access those links, you will leave our sites. Quantum does not control those sites or their privacy practices, which may differ from Quantum’s. We do not endorse or make any representations about third-party websites. The personal information you choose to give to unrelated third parties is not covered by our Privacy Policy.

International Transfers

In providing you with our products and services, we may transfer personal information to countries where data protection and privacy regulations do not offer the same level of protection as the European Economic Area (“EEA”). Where we transfer your personal information outside the EEA to a country that is not subject to an adequacy decision by the European Commission, we will protect it with an appropriate data transfer mechanism. When we transfer your personal information from the EEA to the US, we do so on the basis of the EU-U.S. and Swiss Privacy Shield. To learn more, please [read here](#) or contact us based on our contact information below.

Collection, Use, and Sharing or Disclosure of Personal Information

We collect business contact information (including names, job titles, company affiliation, mailing address, email address, and phone numbers) from individual representatives of our corporate customers, suppliers, and other business partners in order to complete our product sales and support and customer service obligations and in connection with our marketing activities. We also enable job applicants to submit their resumes, contact information and other information the individual chooses to send to us. We collect web browsing information from website visitors as well as information they enter into registration and communication forms.

The web browsing information we collect includes statistical information such as the pages visited on our sites, unique URLs visited within our sites, the domains from which people visit our sites, browser type, and IP address. Most of this information is collected via cookies or other analysis technologies, such as Google Analytics. We may use the cookies to identify your computer. For more information on the kind of information Google Analytics provides us and how to safeguard your privacy when Google Analytics are used, read here:

<https://support.google.com/analytics/answer/6004245?hl=en>.

Quantum requires the collection and use of your information to understand your needs and interests and provide you with a better service. More specifically, we collect and use your information to:

- Manage our relationship with our corporate customers, suppliers and other business partners, including in connection with the existing or future use or provision of products, services and support;
- Process job applications, complete hiring processes, and administer employee benefits programs;
- Communicate with website visitors;
- Communicate about our products, services or support, including with marketing communications, contests and surveys;
- Improve and develop products, services and support including through quality control, research and data analysis activities;
- Measure performance of marketing initiatives, ads, and our sites;
- Provide you with access to protected areas of our sites;
- Assess and improve the performance and operation of our sites and personalize our sites;
- Protect as necessary against security threats, fraud or other malicious activity;
- Share with our suppliers, service providers and other business partners where necessary;
- Maintain internal records;
- Process and respond to any complaint made by you; and
- Comply with applicable laws, as required.

These uses of your personal information are based on one of the following legal bases, as applicable:

- the need to process your personal information for contract performance or to take steps to enter into a contract with you;
- Quantum's legal obligations;
- Quantum's legitimate business interests, including operating our business properly, marketing and improving our services, protecting against fraud and other liabilities, ensuring compliance and our ability to assert legal defenses, maintaining the security of our networks and systems, and protecting our assets; and in some specific circumstances, your consent.

We do not and will not sell or rent personal information, including the personal information of minors under 16 years of age. We do not share personal information with nonaffiliated companies except that we may disclose such information to third parties for a business or commercial purpose such as the following:

- To our agents, suppliers and/or service providers who need to access such information to carry out work on our behalf, including in connection with our services, support or products. These companies may be in the United States or in other parts of the world.
- To our agents and/or services providers in connection with your application for a position with us.
- During negotiations or as the result of any merger, sale of company assets, financing or acquisition of all or a portion of our business by another company.
- In situations involving violations of our terms and conditions posted on our sites, potential risks to the physical safety of any person, where we believe it is necessary in order to investigate, prevent, or take action regarding suspected fraud or illegal activities, or as otherwise required by law.
- In response to a request for information when disclosure is in accordance with or required by any applicable law, regulation, or process, including in response to requests by public authorities responsible for public safety, law enforcement, and national security.
- To our current and future affiliates, subsidiaries, and other companies under common control and ownership.
- For other purposes disclosed at the time of collection, when we have the individual's permission, when the individual requests that we share this information, or when required by law.

We may share aggregate or de-identified information that cannot reasonably be used to identify an individual.

The categories of personal information, as defined by the California Consumer Privacy Act of 2018, that we have collected, used, or shared in the last twelve months for the above purposes are described in the following tables. The purposes of collection, sources of information, and categories of third parties with whom the information is shared are also provided below.

For individuals who are not Quantum employees

Information Category	Information Types	Purposes of Collection	Sources of Information	Third Party Recipients
Category A	Generally limited to name and business contact information such as business email, phone, and address	As described above, including to: (i) Complete product sales and support obligations; (ii) Perform customer service obligations; (iii) Carry out product marketing activities; and (iv) Comply with applicable law	Information you provide to us directly or provided to us by our sales and marketing partners	Sales, manufacturing, logistics, customer service, and marketing partners, and when necessary, law enforcement agencies and/or external legal services
Category B	Generally limited to name and business contact information such as business email, phone, and address	As described above, including to: (i) Complete product sales and support obligations; (ii) Perform customer service obligations; (iii) Carry out product marketing activities; and (iv) Comply with applicable law	Information you provide to us directly or provided to us by our sales and marketing partners	Sales, manufacturing, logistics, customer service, and marketing partners, and when necessary, law enforcement agencies and/or external legal services
Category D	Generally limited to actual or contemplated purchases of or related to Quantum products	As described above, including to: (i) Complete product sales and support obligations; (ii) Perform customer service obligations; and (iii) Carry out product marketing activities	Information you provide to us directly or provided to us by our sales and marketing partners	Sales, manufacturing, logistics, customer service, and marketing partners, and when necessary, law enforcement agencies and/or external legal services
Category F	Includes information gathered about your interaction with our website, as described in more detail in this privacy policy	As described above, including to carry out product marketing activities	Information you provide to us directly or provided to us by our sales and marketing partners	Sales, customer service, and marketing partners, and when necessary, law enforcement agencies and/or external legal services
Category I	Information types also included in other categories listed here, such as business contact information	As described above, including to: (i) Complete product sales and support obligations;	Information you provide to us directly or provided to us by our sales and marketing partners	Sales, manufacturing, logistics, customer service, and marketing partners, and when necessary, law enforcement agencies

Information Category	Information Types	Purposes of Collection	Sources of Information	Third Party Recipients
		(ii) Perform customer service obligations; and (iii) Carry out product marketing activities		and/or external legal services

For individuals who are, were, or have applied to be Quantum employees

Information Category	Information Types	Purposes of Collection	Sources of Information	Third Party Recipients
Category A	Generally limited to: (i) Name and personal contact information such as email, phone, and address; and (ii) Social security, driver’s license, or other identification numbers you provide to us during the hiring process	As described above, including to: (i) Process employment applications and complete hiring decisions; and (ii) Manage employees and provide related payroll and benefits programs	Information you provide directly to us	(i) Payroll processors, employee benefits providers, and tax authorities; (ii) Insurance providers; and (iii) When necessary, law enforcement agencies and/or external legal services
Category B	Generally limited to: (i) Name and personal contact information such as email, phone, and address; and (ii) Social security, driver’s license, or other identification numbers you provide to us during the hiring process (iii) Banking, medical, or health insurance information you provide to us for the purpose of administering our payroll obligations or employee benefits programs; and	As described above, including to: (i) Process employment applications and complete hiring decisions; and (ii) Manage employees and provide related payroll and benefits programs	Information you provide directly to us	(i) Payroll processors, employee benefits providers, and tax authorities; (ii) Insurance providers; and (iii) When necessary, law enforcement agencies and/or external legal services

Information Category	Information Types	Purposes of Collection	Sources of Information	Third Party Recipients
	(iv) Other types of personal information included in the other categories listed here			
Category C	Generally limited to age, gender, ethnicity, and family status information you provide to us during the hiring process	As described above, including to: (i) Process employment applications and complete hiring decisions; and (ii) Manage employees and provide related payroll and benefits programs	Information you provide directly to us	(i) Payroll processors, employee benefits providers, and tax authorities; (ii) Insurance providers; and (iii) When necessary, law enforcement agencies and/or external legal services
Category I	Generally limited to the professional work history information: (i) You provide to us during the hiring process; and (ii) Available for review on job- and hiring-focused internet websites and social media applications	As described above, including to: (i) Process employment applications and complete hiring decisions; and (ii) Manage employees and provide related payroll and benefits programs	Information you provide directly to us or available on hiring-focused internet websites and social media applications	(i) Payroll processors, employee benefits providers, and tax authorities; and (ii) Insurance providers; and (iii) When necessary, law enforcement agencies and/or external legal services
Category J	Generally limited to the education history information: (i) You provide to us during the hiring process; and (ii) Available for review on job- and hiring-focused internet websites and social media applications	As described above, including to: (i) Process employment applications and complete hiring decisions; and (ii) Manage employees and provide related payroll and benefits programs	Information you provide directly to us or available on hiring-focused internet websites and social media applications	(i) Payroll processors, employee benefits providers, and tax authorities; (ii) Insurance providers; and (iii) When necessary, law enforcement agencies and/or external legal services

Children

We are committed to protecting the privacy of children and we encourage parents and guardians to take an active role in their children’s online activities and interests. We do not knowingly collect personal information from children and we do not knowingly market our products or services to children.

Information Retention

We will retain your personal information as long as necessary to achieve the purpose for which it was collected, usually for the duration of any contractual relationship and for any period thereafter as legally required or permitted by applicable law. Our retention policies reflect applicable local statute of limitation periods and legal requirements.

Security

We are committed to protecting the information you provide us. To prevent unauthorized access or disclosure, to maintain data accuracy, and to ensure the appropriate use of the information, we have in place physical, electronic, and managerial procedures to safeguard the information we collect. Of course, there is no such thing as “perfect security” on the Internet. E-mails you send us are not necessarily secure when they are transmitted to us. If your communication is sensitive or includes highly confidential information, you may want to provide it via a different method.

Cookies, Pixels, and Other Online Tracking Methods

In the process of browsing our sites, some information is collected automatically and may include your internet address and the number and frequency of visits to the sites. This generic information does not identify the visitor, but is used to help us improve the services offered through our sites.

When you view our sites or advertisements, we might store some information on your computer. This information will be in the form of a “cookie” or similar file. Cookies are small pieces of information stored on your hard drive—not on our sites—to help you navigate a website as easily as possible. Cookies may uniquely identify your browser or your account, but they do not necessarily identify you personally. Cookies can also be used to help store personal information; for example, where you ask us to “remember” you or keep you logged in. Cookies can help us to better understand how users use our sites, which in turn helps us focus our resources on features that are more popular with our users. If you prefer not to receive cookies while browsing our sites, you can set your browser to warn you before accepting cookies. If your browser permits, you can refuse a cookie when your browser alerts you to its presence or generally refuse all cookies by turning them off in your browser; but some parts of our sites, including the portion that is targeted for our registered customers, may not work properly in that case. You can delete cookies from your browser; however, that means that any settings or

preferences managed by those cookies will also be deleted and you may need to recreate them. Depending on your mobile device, you may not be able to control tracking technologies through settings.

Quantum places cookies on your browser in part to allow its vendors to collect data about your online activity and show you targeted ads for Quantum products. To learn more about cookies and other automatic data collection tools, please visit <http://www.allaboutcookies.org/>

Quantum has engaged one or more affiliated and unaffiliated third-party service providers to track and analyze usage and volume statistical information from visitors to our sites. The service provider(s) set cookies on behalf of Quantum. Quantum also uses other third-party cookies to track the effectiveness of our sites and to advertise Quantum's products and services, as well as those of our partners and affiliates. Some of the providers that track visitors to our sites are [Google Analytics](#), [Marketo](#), [Terminus](#), [HotJar](#), [BrightTalk](#), [Brightcove](#), [Mintigo](#), [SalesForce Live Agent](#) and [Adroll](#).

Our ad partners deliver ads for us and may combine the information collected or obtained from us with other information they have independently collected from other websites and/or other online or mobile products and services relating to your browser's activities across their network of websites.

More information about the specific cookies Quantum uses can be reviewed [here](#).

On many of the pages of our site you will see buttons that link to Quantum's social media pages. Implementing these buttons requires the use of scripts from sites that Quantum does not control. You should be aware that these sites may be collecting information about what you are doing all around the Internet, including on Quantum's site. If you click on any of these buttons, these sites will be registering that action and may use that information. In some cases, if you are logged into their services (like Google and Facebook), these sites will be registering the fact that you are visiting Quantum, and the specific pages you are on, even if you don't click on the related button. You should check the privacy policies for of each of these sites to understand how they use your information and how you can make changes.

We may also use a number of external web services on our website, mostly to display content within our web pages. For example, we use BrightTalk to show scheduled and recorded webinars and may use other web services for other reasons. As with the social media buttons, we cannot prevent these external sites from collecting information on your usage of this embedded content.

Some emails that we send you, such as personal correspondence or emails with invoices attached, do not use tracking mechanisms. However, other emails we send might include

tracking mechanisms so that we can identify how much traffic those emails send to our site as well as whether an individual user has opened and clicked on the email. If you want to be sure that none of your email activity is tracked, please unsubscribe from Quantum newsletters and marketing correspondence.

Do Not Track Signals

Some web browsers may transmit “do-not-track” signals to websites with which the browser communicates. Because of differences in how web browsers incorporate and activate this feature, it is not always clear whether users intend for these signals to be transmitted, or whether they are even aware of them.

Participants in the leading Internet standards-setting organization that is addressing this issue are in the process of determining what, if anything, websites should do when they receive such signals. Quantum currently does not take action in response to these signals.

Your Choices and Rights

You can choose to no longer receive email communications from Quantum or update your communication preferences with us by using this [link to update your communication preferences](#) or by clicking on the “unsubscribe” link in the email communications, except that we may continue to communicate with you in order to provide services or products you have requested. Providing us with your personal information is optional, but it will impact the service that we can provide to you.

You may also choose to restrict the collection or use of your personal information by looking for checkboxes to indicate whether or not you want the information to be used by Quantum or our third-party affiliates for direct marketing purposes when you complete forms on our website.

In some locations, you have the right to request access to, correction of, restriction of, and deletion of your personal information, subject to certain limitations. You also have the right to request that we transmit to you or to another controller your personal information that you have provided to us for a contract or with your consent. You can also object to our processing of your personal information in certain cases.

If you are a California resident, you also have the right to request deletion of the personal information we have collected about you, subject to certain limitations. In addition, you have the right to request that we disclose to you:

- The categories of personal information we have collected, used, or disclosed about you;
- The categories of sources from which that personal information was collected, used, or disclosed;
- The business or commercial purpose for which the personal information was collected, used, or disclosed;

- The categories of third parties with whom we share personal information;
- The specific pieces of personal information we have collected or used about you; and
- The categories of personal information about you that have been disclosed to a third party for a business purpose.

You can exercise any of these rights, if they apply to you, free of charge by contacting us based on our contact information provided below. You can also submit your request [here](#) if you are or were a Quantum employee or have applied for employment with us, or [here](#) if you have never been an employee or applied for employment with us. However, we may charge a reasonable fee or refuse to act on a request if it is manifestly unfounded or excessive in particular because of its repetitive character. When examining your claim, we will ask that you provide sufficient information to identify yourself (including verifying the identifying information we have) before granting your request. In some cases, we may refuse to act or impose limitations on your rights, for instance if your request is likely to adversely affect the rights and freedoms of Quantum and others, prejudice the execution or enforcement of the law, interfere with pending or future litigation, or infringe applicable law, or if we cannot sufficiently verify your identity. In all cases, you have a right not to receive discriminatory treatment by us for the exercise of the privacy rights conferred by the California Consumer Privacy Act and to file a complaint with a Supervisory Authority.

If you'd like to designate an authorized agent to exercise these rights on your behalf, please contact us in writing and advise:

- Your name and contact information;
- The authorized agent's name and contact information and relationship to you;
- The scope of the authorization (for example, all requests or only disclosure requests but not deletion requests); and
- The timeframe during which the appointment should be valid.

Changes in this Privacy Policy

If we decide to change our privacy policy, we will post those changes to this privacy policy, the homepage, and other places we deem appropriate so that you are aware of what information we collect, how we use it, and under what circumstances—if any—we disclose it.

We reserve the right to modify this privacy policy at any time, so please review it frequently. If we make material changes to this policy, we will notify you here, by e-mail, or by means of a notice on our home page.

Contact Us

If you have any questions or suggestions regarding our privacy policy, please contact us at privacy@quantum.com or (800) 677-6268, or in writing to Quantum Corporation, attention: Privacy Office, 224 Airport Parkway, Suite 550, San Jose, CA 95110. You may also contact us through any of those methods to request details of the personal information we hold about you or to request corrections, updates, or deletions to your information.

Disability Access

Individuals with disabilities may access this notice in an alternative format by contacting privacy@quantum.com or (800) 677-6268 and requesting that the privacy policy be provided in hard copy or read aloud over the telephone or an internet-based phone call.

Dispute Resolution

If you have an unresolved privacy or data use concern that we have not addressed satisfactorily, please contact our US-based third-party dispute resolution provider (free of charge) at <https://feedback-form.truste.com/watchdog/request>.

Disclaimer

The material on our site is given for information only and does not constitute technical or legal advice. You must take all precautions appropriate to ensure your own Internet safety.

Privacy Policy updated December 30, 2019.