

# QD Release Notes Lancaster 08.25.xx.00

Product	Firmware Version: 08.25.13.00
Date	October 2017

### **Contents**

Introduction
Purpose for This Release
Resolved Issues
Known Issues
Contacting Quantum

## Introduction

StorNext QD7000 firmware is shipped as a bundle from Quantum. When updating to the 08.25.13.00 controller firmware, it is necessary to use SANtricity version 11.30 or later.

**Note:** The Lancaster 08.25.13.00 controller firmware is for the Soyuz controllers in the QD7000 systems only.

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**Caution: Do not install** the Lancaster 08.25.13.00 controller firmware on the Pikes Peak controllers in the QD6000, QS1200, and QS2400

systems.

# **Purpose for This Release**

Release 08.25.13.00 is the latest firmware release and is a maintenance release. This release corrects a number of known firmware issues.

**Note:** Refer to SANtricity Storage Manager 11.30 Upgrade Guide (P/N: 6-68575-01 Rev A) for information about how to upgrade storage management software, controller firmware and NVSRAM, and ESM firmware in your storage arrays.

### **Resolved Issues**

This section describes the issues that were fixed in the following releases:

- Fixes in Build 08.25.13.00
- Fixes in Build 08.25.09.00
- Fixes in Build 08.25.08.00
- Fixes in Build 08.25.06.00

Fixes in Build 08.25.13.00

Fixes in this build include:

### Issue Description for 08.25.13.00

Tray location LED, "Blink", will turn on but no off once acknowledged

Assertion failed: file rpaCB3Job.cc, line 5467

Ancient IO on write to full Thin Provisioned Volume

Controller hit exception when accessing a disconnected iscsi session.

Controller hit exception while finding page allocated as part ARVM environment

Write Cache disabled due to Bid and BMgr disagreement on battery state

Cache disabled due to unexpected battery learn cycle during Kingston upgrade

2 Purpose for This Release

#### Issue Description for 08.25.13.00

Ancient IO on E2700 with Thin Volumes, PiT views, and ARVM

Ancient IO on XCOPY operation

Cobra-F Drive returns corruption data on 1/17/6 Check condition: Mitigation

Disabling IPv4 and IPv6 on single E-Series host port causes outage in VMware environments

FRCs Fails Due to PI Errors After Adding New SSD

iSCSI ping requests to ARVM config timing out and triggering IOC Dumps

16Gb FC dump captures only 1024 entries from the hardware queues

Media scan has never restarted after reconstruction

Battery is reporting below 50% charge level due to invalid battery parameters and disabling cache

Controller hit ancient IO, the IO is struck at LLD

Exception during arvm getSyncTimeLeft

PANIC: newDirectory: Attempt to overwrite a level 2 directory:172196451676852

Fixes in Build 08.25.09.00

Fixes in this build include:

#### Issue Description for 08.25.09.00

PI GUARD ERROR hit during ODFU with STIO

Missing last digit on service tag for MD 34xx 36xx 38xx

Ancient IO on Full Thin Volume with SSD Read Cache

Ancient IO during SCSI unmap

ARVM Mirror Failed due to Deltalog LO active blocks mismatch after DVEs followed by volume ownership

Battery reports half capacity during learn cycle or recovery

Running device reset results in controller restart due to ancient IO (Soyuz & Titan)

PANIC: Out of keyed BSEM structures.

Track Exclusive Ops in vdmShowExclOpAgents for StateCapture

Decrease frequency of OCA on Tahoe and Snowmass

Sudden Capacity Drop of BBU observed on Snowmass & Tahoe

# Fixes in Build 08.25.08.00

Fixes in this build include:

### Issue Description for 08.25.08.00

"MptAdapter::clearDoorbell" occurred during controller reset.

LUN initialization time estimates are significantly inaccurate

Ancient IO due to a task management request in the infiniband driver

Device processing Router Solicitations failed

FlexArray - upgrade from 08.20 to 08.25 on 5600 controllers causes FAS box to Panic due to DOMI XDR failure on 5600

Disk pool stuck in degraded state following 2+ disk failure.

rescribe multifault fails with reservation conflict write error

Data inconsistency on DDP volume during Format Unit and controller power cycle

SANtricity Windows CLI client misleading error message is displayed with non-Admin permissions

Auto Contingent Allegiance (ACA) not being cleared by LUN Reset.

Undocumented text change for the SMagent service on SANtricity release 11.25

CFW should not attempt a second copy/fail if one is already running

Brocade Switch with RDP enabled can cause IOC logout all ports and result in HIC failures and PI errors

Missing optional parameter for support Data collection in script editor.

Evacuation Failure and reboot leads to Data Corruption, DBM Piece Record Issue and Lockdown

Copy-back stuck in an indefinite loop

Drive Copy and Drive Power Cycle coincided

Performance commands issued via CLI causing memory leak

Thin volume's default setting is 'media scan disabled'

Timeouts, controller reboots and ARVM errors when SSD cache is enabled

# Fixes in Build 08.25.06.00

Fixes in this build include:

### Issue Description for 08.25.06.00

DACStore downgrade across minor revisions locks out drives.

Ancient IO on sVmotion with FRC and Synchronous Mirroring active.

Unreadable sectors due to PI errors after starting IO to a volume in a pool.

QLogic FC FW code drop 7.05.00

MEL x2047 continually being reported when media scan started during PI being disabled on

PANIC: Drive::completeIntendedAction caught:

symrpc::InternalErrorException during drive power cycle

During 3x fault test, fastIO timeout reported on a bunch of Toshiba drives.

EEL: Could not allocate eelHdr for iold: 0x35918952

Multiple iovCopy panics due to NULL source parameter lead to cache recovery panics and I

WBC forcibly disabled on soyuz with STIO running

Data Abort / Page Fault triggered during the capture of ionShow,99

Controller panic during CFW upgrade "PANIC: Keyed BSEM give done twice without take."

State capture starves the FC driver from updating Buffer to Buffer in the fabric switch

Full core-dump was not generate on PP

Watchdog timeout during ASUP collection in fcmAnalyze

Assertion on ctr A and page fault on ctr B reported on Titan iSCSI using 98.20.07.06 af

PCI SERR due to bad address during evfShowVol execution

DCE after DCR on TH results in ASSERT: Assertion failed: isExtentFree(i), file vdmCrushDrive.cc, line 416

DPA False hit with drives from mixed vendors

AIO during CFW download on Titan

Hilda chip reboot occurs during straight IO on TH array

IO time outs and Hilda heart beat failure occurs during SOFD download

After a drive recovery procedure the drive is marked incompatible.

Shell command showSrpInfo reports incorrect "No of active RDMA channels"

Unresponsive drive after power cycle.

Titan controller B doesnt show up in MSW after single swap

### Issue Description for 08.25.06.00

Exception: Page Fault in objVerifyMagicRead

Page Fault in checkForAutoAbort on Pikes Peak with Infiniband HIC

Page Fault in

ZN3fcm18FlashCacheROVolume20cacheRead3\_LockFCCBsEP3buf+0x119 during VM cloning with XCOPY

Encountered invalid section record at addr:0xa00 - during qemuPrep execution for 771333 ctlr B core

PANIC: smsInsertIntoTree, on Tahoe during Volume expansion (DVE)

DOM analysis does not report correctly for various drives

Panic when hash reference is beyond the raw region

VIOS CCG defect for rebootReason/rebootReasonExtra update

CAS CCG defect for rebootReason/rebootReasonExtra update

IOI2 CCG defect for rebootReason/rebootReasonExtra update

Diag CCG defect for rebootReason/rebootReasonExtra update

IOS CCG defect for rebootReason/rebootReasonExtra update

Foundations CCG defect for rebootReason/rebootReasonExtra update

Platforms CCG defect for rebootReason/rebootReasonExtra update

PANIC ERROR: Unknown Abort type

VCFG CCG defect for rebootReason/rebootReasonExtra update

Performance drops 90% for 30 seconds when TSCN runs

ASSERT: Assertion failed: false, file qlfcLExch.cc, line 1791

PANIC: DSM: In 'buildNewDrive', unrecognized block size (0 bytes)

ARVM Domi failure after ~2 hrs into CFDF

Controller unable to redistribute paths

RHEL 6.7 IB SY Array iSCSI IPs become unpingable after sometime

WDTO resulting in controller reboots

Disk Pool does not start Reconstruction when a new drive replaces a missing but optim

Drop the charge level for a battery cell by 100 mv to fix COV

Data overrun and PI guard error when cache configuration changes on an ODX Write Using Block Zero Token

Bundle the DCM 4.9E release firmware into RAIDCore WembleyDCM.bin

iopTrack and ASUP are missing prefetch loading information

### Issue Description for 08.25.06.00

PI reftag error on Initiator side on a WRITE

Master TXN peering failure after DVE of ARVM mirror. Probable Delta log corruption

PI error seen from shipped IO

Asynchronous mirror group failed. Remote site had multiple rebooted between Controller

Check Conditions b/44 on drive side of controller

Controller deadlock experienced during PR WAL flush.

75% performance drop observed several times at IBM following drive failure in DDP

Cam 6.10 SMagent fails to start and register array / sometimes server crash

"MptAdapter::clearDoorbell" occurred during controller reset.

### **Known Issues**

There are no known issues for the following firmware releases:

- 08.25.13.00
- 08.25.09.00
- 08.25.08.00
- 08.25.06.00

# **Contacting Quantum**

More information about this product is available on the Service and Support website at <a href="http://www.quantum.com/ServiceandSupport/Index.aspx">http://www.quantum.com/ServiceandSupport/Index.aspx</a>. The Service and Support Website contains a collection of information, including answers to frequently asked questions (FAQs). You can also access software, firmware, and drivers through this site.

Known Issues 7

For further assistance, or if training is desired, contact the Quantum Customer Support Center:

United States	1-800-284-5101 (toll free) +1-720-249-5700
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8 Contacting Quantum