Product Bulletin 88

Product	StorNext® 4.6.x and all prior versions
Summary	When modifying the "File Age Before Truncation" value for a policy class, the default value for file copies is unexpectedly changed.
Date	July 2013

Problem

If the "File Age Before Truncation" value for a policy class is changed on the "File Steering" tab of the StorNext GUI, the number of file copies for the policy might be incorrectly modified.

All StorNext versions with Storage Manager that are running or have at some point in the past been running any release of StorNext 4.6.x or earlier may be affected.

For more information, contact the Quantum Technical Assistance Center and reference **CR 41108**.

Symptoms

When f**sclassinfo <className>** is invoked, the Default Copies setting will contain a different value than it was prior to the modification of the "File Age Before Truncation" value. Invoking **fsclassinfo -l** from the command line will report the policy class parameters for all administered policy classes.

Also, after invoking **fsfileinfo <filename>** on a given file, the "Target Copies" value will display a different value than intended.

If the GUI is used to validate, you will need to check each policy individually.

Workaround

After changing the "File Age Before Truncation" value for the policy class, but before storing files, go to the **Steering** tab in the StorNext GUI and either validate the correct number of file copies exists for the policy or enter the correct number of copies and click the **Apply** button.

Alternately, the **fsmodclass** command may be invoked from the command line in order to modify the `Min Trunc Time` value for the class.

Example:

```
fsmodclass -c <minTruncTime> <className>
```

If the incorrect number of file copies for the policy have been stored, contact Quantum Service and Support for help in resolving this issue.

Bulletin and Alert Automatic Notification

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www.quantum.com/stornextbulletins

Contacting Quantum

More information about StorNext is available on the Quantum Service and Support website at www.quantum.com/ServiceandSupport. The Quantum Service and Support website contains a collection of information, including answers to frequently asked questions (FAQs). You can also access software, firmware, and drivers through this site.

For further assistance, contact the Quantum Technical Assistance Center:

United States	800-284-5101 Option 5 (toll free)
EMEA	00800 7826 8888 (toll free) 49 6131 3241 1164
Online Service and Support	www.quantum.com/OSR
World Wide Web	www.quantum.com/ServiceandSupport

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